



POOL PEEPS[®]

Silly name. Serious service.

Pool and Spa Service Agreement
Please complete, sign and return

It is agreed that Pool Peeps will service the pool and connected spa for:

Name: _____ Date: _____

Address: _____ City: _____ Zip: _____

E-Mail: _____

Home #: _____ Work #: _____ Cell #: _____

Community Gate Code: _____ House Gate Code: _____

Start Date of Agreement: _____

Making 1 service call every week (except observed holidays page 2) at the rate of \$_____ per month, chemicals at a rate \$12.50, and all applicable sales tax.

This agreement will be in effect when Pool Peeps receives the signed pool service agreement, along with the first month's payment.

Billing: (please read carefully and initial)

All services are billed in advance for the calendar month. Pool Peeps will bill the 2nd of each month for the upcoming month's service. All clients must keep a credit card on file for the monthly maintenance (All credit card information is kept on a secure site). We do not accept checks or bank drafts (unless previously arranged). Any extra or special cleanings, other than regular visits, are billed at an hourly rate of \$85.00 per hour. If payment cannot be processed within 10 consecutive days, there will be a fee of \$25 and service will be temporarily terminated until the payment has been made in full.

Customer Initials _____



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Services Performed:

The service call will include: Skimming all water surfaces, cleaning the pool skimmer and pump baskets, brushing the pool walls and tile, leaf vacuuming the pool floor, inspecting and cleaning the cleaner bag, testing the chemical balance and adding required chemicals. (Back washing as needed)

Customer Initials _____

Chemicals:

Pool Peeps will supply all basic chemicals for sanitizing, balancing pH, alkalinity and recharging DE filters.

** All other specialty chemicals will be billed extra as needed. (Algaecides, phosphate removers, scale remover/prevention, flock treatment)

Customer Initials _____

Weather Checks:

If adverse weather, such as cold or rainy, should occur on your service day, the service call will only include emptying the pool skimmer baskets and balancing the chemicals. If there is a severe weather (extreme cold and/or lightning) on your service day, the pool will **not** be serviced due to safety concerns. Your monthly rate will remain the same.

Customer Initials _____



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Holidays Observed:

The following holidays are observed by our office: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day (and the following) and Christmas Day. Your regular weekly service will NOT be provided that week if your regular service day falls on the day of the holiday. Your monthly rate will remain the same.

Owners Responsibility:

With weekly service, the homeowner agrees to add water to the pool as needed (proper level is the middle of the water line tile). The owner agrees to keep the equipment in good repair. The owner is responsible for ensuring proper access to the pool for service. If the pool technician arrives and is unable to service the pool due to reasons beyond his control, that visit will be considered the regular service call and any extra visit will be billed at a separate rate. If your pool requires extra care due to large amounts of leaves, heavy wind and/or rain, the owner should empty the skimmer baskets as well as the cleaner bag in between services.

Customer Initials _____

Release and Disclaimers:

We, the undersigned, by signing this agreement, hereby release Pool Peeps from all liability for losses, damages, expenses, unsecured pets, or other costs arising from any acts of omission or occurrences beyond our control; or for conditions that exist prior to the execution of this agreement whether known or unknown at the time of the execution of this agreement.

Initial Here: _____

Owner or Representative: _____

Date: _____

Pool Peeps _____

Date: _____



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Credit Card Authorization

Payment Options:

Visa MasterCard American Express Discover

Card Number: _____

Exp. Date: _____

Name as it appears on the card:

Authorization to bill:

Please list billing address for the card if different than service address.

I hereby give authorization for Pool Peeps to charge the cost of services to the credit card listed above.

Customer Signature: _____ Date: _____